

**SUN-Action 6: „Social Cohesion“
Projects of the Neighbourhoods at the
Lower Town of Eupen**

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SUN-Action 6: The Projects at the Lower Town of Eupen, 2010 - 2012 (still running)

SUN COMMUNITY

6. Transfer and sustainability

- ☑ Planning evaluation workshops with citizens and members of the administration
- ☑ Founding the citizens' action committee
- ☑ Opening the Kiosk – a new meeting point at the neighbourhoods

5. Planning, coaching, implementation and evaluation of the neighbourhood festival, called "Lichterfest".

- ☑ Social cohesion
- ☑ Consolidation of the local identity
- ☑ Improvement of the Image

4. A new play ground at the lower town

- ☑ Meeting point for the youth
- ☑ Football ground
- ☑ planned and supported by the boy and girls scouts

3. Establishment of a „Bürgerforum“ (Die Unterstadt – ein starkes Viertel, VoG) a citizens' action committee

- ☑ Non-profit association
- ☑ Agency for sustainable urban neighbourhood

2. Creation of a new job opportunity for social objectives at the lower town

- ☑ Working at the Kiosk
- ☑ Social work at the quarters

1. Development of an operator model of the "Kiosk" as a meeting point at the Temsepark

- ☑ Including social, cultural and economic aspects and needs of the neighbourhood

Social Cohesion

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Methods in general

- ⇒ Analysis of needs referring to the neighbourhoods' enhancement of social cohesion and quality of life:
 - ⇒ Guided visit to and with the Neighbourhoods
 - ⇒ 4 inquiries concluding 174 personal interviews
- ⇒ Guiding different working groups (action 6 about 20 meetings; overlapping meetings about 15-20)
- ⇒ Coordination of different kinds of the neighbourhood's groups and interests
- ⇒ Link between official city administration and intermediary and social organisation
- ⇒ Development of different concepts and suggestions for realizing the SUN-tasks in the framework of the working groups
- ⇒ Input of ideas and experience in participation oriented organizing projects in the field of social and economic development



Kiosk operator model as a new meeting point at the neighbourhood

Kind of project	Creation an operator model for the „Kiosk at the Temsepark“ in order to establish a new neighbourhoods meeting point in a park
Needs, social dimension	Referring to the wishes of the neighbourhood a new meeting point for all inhabitants of the Unterstadt has to be created. The major task of this meeting point is to improve the social cohesion at the quarter and to enhance the dialog of different kinds of social groups (Youth, elderly people, immigrants, families, etc.).
Method of moderation and coaching (Task of the SUN-Management)	<ul style="list-style-type: none"> ⇒ Leading the working group at the „Viertelhaus“; participants are inhabitants and members of the main social organizations (Viertelhaus, CAJ, OIKOS, Red Cross, etc.) ⇒ (contact) link and communication base between the working group and the city administration, the ÖSHZ and the Eupen Tourist Info ⇒ development of <ul style="list-style-type: none"> ⇒ aspects in social, commercial, legal and of public utilities ⇒ cultural and touristy aspects and ⇒ of a job opportunity for social objective
Model of cooperation	<ul style="list-style-type: none"> ⇒ In the course of 16 meetings (until now) with social organisations, citizens and members of companies we developed an operational Kiosk business model. ⇒ The project will be sponsored (with work and money) by local companies.
Results / success	<ul style="list-style-type: none"> ⇒ The remodeling of the Kiosk has started last December. Actively involved are members of the working group. ⇒ The opening is expected some time around easter 2012! ⇒ The project is a leading and successful measure in social cohesion and will enhance life quality in the neighbourhood
Learning points	<ul style="list-style-type: none"> ⇒ Without the starting support by the SUN project management and without the external implementation of ideas and concepts for mobilization the Kiosk and his multifunctional tasks the operator model doesn't establish now. ⇒ The project moves forwards when some of the working group members started with personal contacts within the neighbourhood (in order to take part actively within the group)
Plans for future	<ul style="list-style-type: none"> ⇒ Meeting point for social and cultural aspects; ⇒ Allocation of a job opportunity ⇒ Info point Tourism



The idea: meeting point at the Kiosk

Der Kiosk im Temsepark: Sozialer Treffpunkt für die Unterstadt

- ✂ Treffpunkt für Jung und Alt
- ✂ Soziale Integration
- ✂ Kulturelle Vielfalt
- ✂ Wir-Gefühl
- ✂ Erholung, Spiel, Genuss und Entspannung
- ✂ Lebensqualität

- ☉ Bewirtung und Verkauf
- ☉ Infopunkt-Tourismus
- ☉ Veranstaltungen, Ausstellungen und Events
- ☉ Naherholung
- ☉ Soziale Dienstleistungen
- ☉ Einrichtung eines neuen Arbeitsplatzes

Funktionen des Kiosk

Sozialer
Zusammenhalt

Wohnumfeld-
verbesserung

Hier wächst was Neues!

Begleitung durch den Arbeitskreis „VoG - Unterstadt“

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A new job opportunity for an unemployed person

Kind of project	Creation a new job opportunity for social objectives at the lower town.
Needs, social dimension	First and foremost the project design of the Kiosk-project allows the working group to create a job opportunity for unemployed people in order to qualify and to enable them to take part on the labor market again. On the other side there is a concrete need in working at the Kiosk during the summer season and in working at the quarters of Lower Town in order to support several social objectives.
Method of moderation and coaching (Task of the SUN-Management)	⇒ Leading the working group at the „Viertelhaus“; ⇒ (contact) link between the working group and ÖSHZ and the Eupen Tourist Info; ⇒ development and design of the model of qualification and assistance for the participant's job at the Kiosk and the welfare work at the quarters
model of cooperation	⇒ This project is supported by the ÖSHZ Eupen and will be attended and managed by OIKOS. ⇒ In addition to that, the project will be accompanied by a group of citizens of Lower Town who will support the candidate with experience and concrete help in doing the job
Results / success	⇒ The job opportunity starts on march 1st 2012. ⇒ The candidate is chosen by the working group (the election took place in January)
Learning points	⇒ Best practise: Nomination of a job opportunity in the framework of a social project based on a concrete requirements situation in the neighbourhood!
Plans for future	⇒ Working at the kiosk: selling „kiosk goods“; supporting cultural and special events for different target groups (just at the Kiosk and within the Temsepark and the play ground at the Weserstreet); contact person „info point tourism“ ⇒ Working at the quarters: social work assistance for special target groups in the neighbourhood.

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Functions of the training measure „social work at the neighbourhoods“

Betreuung und Schaffung eines neuen Arbeitsplatzes „Soziale Viertelarbeit“

- ⌘ Soziale Akzeptanz und Kompetenz
- ⌘ Selbstsicherheit
- ⌘ Stärkung von Schlüsselkompetenzen
- ⌘ Stärkung von Service- und Kundenorientierung
- ⌘ Soziale Integration
- ⌘ Kulturelle, touristische Kompetenz

Individuelle Funktionen

Soziale Viertelarbeit

- ☺ Bewirtung und Verkauf im Kiosk
- ☺ Familienbetreuung
- ☺ Mittagstisch und Ernährung
- ☺ Pflege von Spielgeräten
- ☺ Serviceleistungen für ältere BewohnerInnen der Unterstadt
- ☺ Spiele und Animation von Jugendlichen
- ☺ Infopunkt-Tourismus

Soziale Funktionen in der Unterstadt

- Individuelle soziale und berufliche Integration im Wege eines durch das ÖSHZ Eupen geförderten 60\$7-Beschäftigten
- Betreut durch den Arbeitskreis „VoG – Unterstadt“ und OIKOS

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Innovative project: VoG - Die Unterstadt - ein starkes Viertel

Kind of project	Founding a new organization for the neighbourhood's sustainable development
Needs, social dimension	The project idea is corresponding to the SUN's philosophy of sustainable development and is based on permanent public participation and active arrangement of all kinds of the neighbourhoods' (social) affairs
Method of moderation and coaching	<ul style="list-style-type: none"> ⇒ Working group as part of the „Kiosk-group“, ⇒ (contact) link between the working group and the city administration ⇒ Identification and definition of the charitable character and organization rules of the association
Model of cooperation	<ul style="list-style-type: none"> ⇒ This charitable (non-profit) committee consists of people of the neighbourhood and members of social organizations and local companies; ⇒ It is open for all kind of new members with ideas and concrete measures in order to enhance social cohesion and life quality at the Lower Town.
Results / success	<ul style="list-style-type: none"> ⇒ The articles of the non-profit association are pronounced ⇒ The registration as a non-profit association is expected in February 2012; ⇒ Development of Logo and Slogan ⇒ Agency for the job opportunity (together with OIKOS) and his different tasks ⇒ Agency for the operating of the Kiosk ⇒ Agency for sustainable urban neighbourhood!
Learning points	<ul style="list-style-type: none"> ⇒ Best practise: the definition of concrete enhancement of different subjects of the neighbourhood's development makes it easier to found such an association! ⇒ There was (and is) a need in external supporting the founding. ⇒ The neighbourhood association is the first step, now we need an administration which is accustomed in cooperation with the citizens
Plans for future	The association is a model for founding similar groups in other urban districts

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Logo and Slogan:
„Die Unterstadt - ein starkes Viertel, VoG“



Logoentwurf: Susanne Visé

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A new play ground at the Lower Town

Kind of project	Erection of a new play ground at the Weserstraße
Needs, social dimension	Reffering to the needs of the youth to have more meeting points for playing football or something else
Method of moderation and coaching	⇒ Working group as part of the „Kiosk-group“, ⇒ (contact) link between the leader of the scouts and the city administration
Model of cooperation	⇒ The buildup will be arranged by two groups of boy and a girl scouts in co- operator with the city administration and the local building authority ⇒ The project is sponsored by local companies
Results / success	The structural alteration works will start in springtime 2012
Learning points	⇒ The local building authority had some problems with communication and cooperation with the working group ⇒ There is a need in identification and definition for rules in public cooperation
Plans for future	Using the play ground and taking care for the other play grounds in the neighbourhood; Animation and contacting different youth groups for playing and acting jointly within the neighbourhood.

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Conclusion

- ☒ **Success:** The projects within the scope of the action 6 developed slowly, but very with lasting effect and at last with most success in implementation.
- ☒ **Open approach:** All projects pursue an integrated beginning to sustainable urban development and depends on the neighbourhoods wishes and is openly for all people of the Lower town.
- ☒ **Support by SUN:** Without the starting support by the SUN project management and without the external implementation of ideas and concepts the SUN activities doesn't run now.
- ☒ **Participants and interest:** A lot of people and different kind of social groups take actively part within the working groups of SUN, especially in action 6 measures!
- ☒ **Incentive:** On base of external experience the people of the neighbourhoods learn to manage their projects themselves.
- ☒ **Integrated concepts:** All projects stands in the focus of a sustainable neighbourhood development, the strengthening of the social cohesion as well as an improvement of the quality of life.
- ☒ **External Cooperation:** The cooperation with the city administration was in case of enabling the Lichterfest as well as the Kiosk-Project very concentrated and intensive.
- ☒ **Internal cooperation:** The new neighbourhoods association is a model for founding similar groups in other urban districts and takes care for managing sustainable urban development and enhancing social cohesion!

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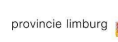


The present presentation is part of the project works in the action 6 „social cohesion“ of the INTERREG IV A project "SUN" Sustainable Urbane Neighbourhoods at the lower town of Eupen.

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